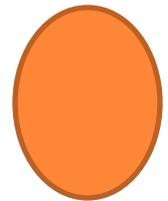


A decorative graphic consisting of several orange circles of varying sizes arranged in a vertical line on the left side of the slide.

PASC BACK-UP PROGRAM

The PASC Back-Up Attendant Program refers temporary replacement homecare workers to certain eligible IHSS consumers when their regular worker(s) could not work due to an unplanned event or circumstance.

The goal of this program is to lower the risk to the health and safety of IHSS consumers with severe disabilities when they cannot locate someone to help them in their homes.



HISTORY

- Pilot Program 2007
- Funded by County and State
- Never demonstrated the need for 24 hour 7 day a week service.



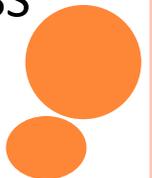
RECIPIENT QUALIFICATIONS

- Be approved by the County to receive 25 or more hours of personal care services per week
- Have an immediate need for a temporary IHSS back-up attendant and have no other resource available to provide the needed assistance
- Sign up with the PASC Homecare Registry
- Maximum of 20 hours per month can be used for Back-up services



REQUIREMENTS FOR BACK-UP ATTENDANTS

- Show proof of trainings/certifications in homecare or nursing care, CNA or HHA
And/or
- Have sufficient training and skills to assist IHSS consumers with their specialized needs.
- Be willing to participate in a special training program (or pass a proficiency exam)
- Attend a special orientation meeting
- Meet all the requirements for joining the PASC Homecare Registry, including clearing a CBI
- Fill out supplemental Registry application forms for back-up attendants
- Be willing to work hours OUTSIDE of the hours committed to other IHSS consumers



SERVICES PROVIDED

All IHSS services performed by the regular IHSS provider including:

- Personal care services
- Paramedical services
- Protective supervision
- Domestic services



Providing Paramedical Services

Examples of paramedical and other vital services:

- Catheter care
- Bowel and bladder care
- Stoma care
- Suctioning
- Tracheotomy care
- Tube feeding
- Lifting, transferring, and positioning
- Skin and wound care
- Ventilator care
- Range of motion



- Since inception in 2009 we have enrolled 1,937 Consumers
- 2,694 Requests for back-up service
 - 498 cancelled by consumer
 - 123 requests from ineligible consumers
- Filled 1,649 requests
- Used 1,476 hours for back-up services
- Currently 232 providers trained for the back-up program
- 69 Providers are trained and available



PASC Back-Up Attendant Program Statistical Report June 2016

	Monthly Avg.	June	Cum.Total
Consumers requesting information/enrollment forms	46	50	5139
Number of consumers approved for the Back-Up program	17	24	1917
Requests for Back-Up services	24	26	2694
First time callers	6	6	611
Repeat callers	19	20	2083
Filled requests	15	11	1649
Requests cancelled by consumer	4	5	498
Requests from Ineligible consumers	1	0	123
Denied requests	1	0	96
Unfilled requests	3	9	317
Provider no-show	0	1	7
Request made to early	0	0	6
Same-day requests	6	8	632
Advance requests (1 day)	9	8	969
Advance requests (2-3 days)	5	8	567
Advance requests (over 4 days)	2	1	238
Requests made on weekdays	23	26	2576
Requests made on weekends	1	0	57
Requests made on holidays	0.1	0	15
Requests made between 6 AM and 8 AM	1	0	76
Requests made between 8 AM and 5 PM	22	25	2480
Requests made between 5 PM and 6 PM	1	0	59
Requests made between 6 PM and 6 AM	0.4	1	39
Back-Up service hours utilized	112.4		12,475
Avg. hours utilized per filled request	7.6	87.0	7.6
Back-Up program provider orientations held		0	57
Number of attendees		0	517
Number of applications received		0	489
Number of approved Back-Up providers		232	231
Number of available Back-Up providers		69	75



CHANGES THAT HAVE AFFECTED THE PROGRAM

- **CMIPS II timesheets**

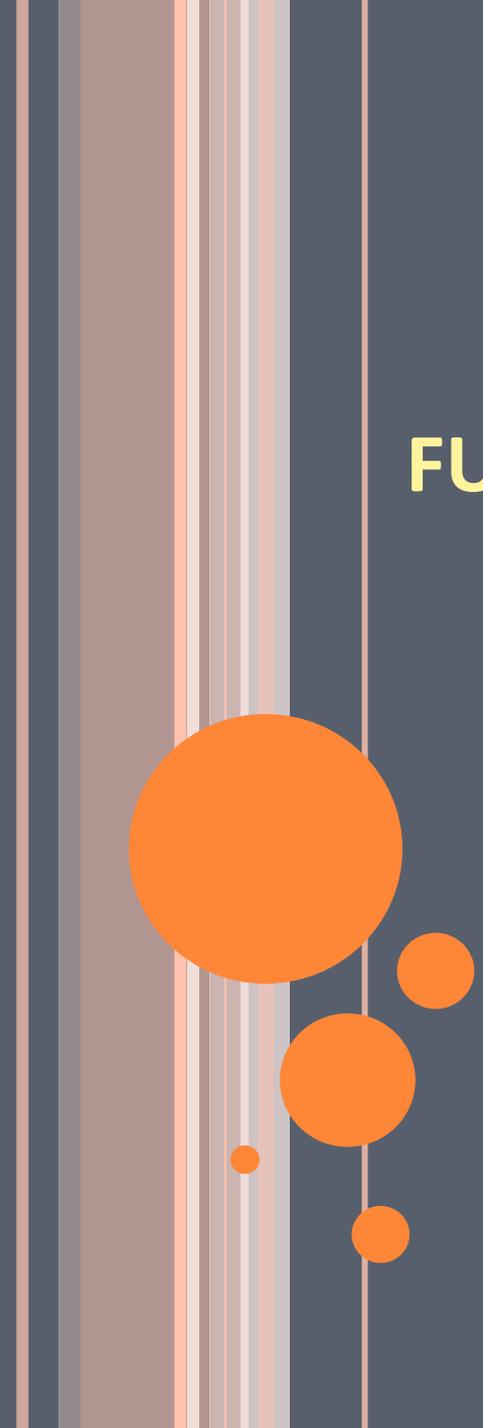
Back-up provider must travel to recipient and work, when timesheet is received, must travel back to recipient for a signature on the timesheet

- **Provider pay issues**

Check is delayed due to the above

Before January of 2016, there was a \$2.00 differential in pay between a provider and a back-up provider in LA County. Today it is only \$1.00





FUTURE NEED

Overtime

Sick leave

Fill gaps for Health Plan

PROPOSED CHANGES

Collaborate with CLTCEC

**Mapping consumers location for
provider recruitment**

**DPSS or PASC authorize/sign time
sheets**

Increase pay differential

Involve Health Plans